

## QUALITY POLICY

It is the policy of Digital Control Company (DCC) to provide products and services of the highest possible standards, which are reliable and consistent with the expectations and requirements of our clients.

DCC is committed to achieve its Quality Policy through the implementation and maintenance of a quality management system that is relevant to internal goals, customer needs and expectations. DCC policy objectives shall be pursued as follows:

- Define customer requirements (emphasis on listening to the customer).
- Produce the best product at the lowest cost.
- Strive for zero defects.
- Provide products on a timely manner.
- Measure how we are doing with internal audits, reviews, and customer feedback.
- Establish quality targets for product improvement.
- Continuous improvement of our process while complying with applicable regulations and quality standards.

Qualified personnel and documented procedures will be used to control all process that affect product quality.