



## *Product Warranty Information*

### *Manufacturer of High Performance Instrumentation and Control Systems*

DCC warrants the products which it manufactures against defects in material and workmanship for a period of one year, commencing on the date of original shipment from DCC's plant. The only exception to the start of the warranty period will be the date the product is installed and will only be considered to start at the installation date upon receiving written notice from the end user with the following information:

- End user company name or Utility name
- Contact or representative name
- Complete address including telephone numbers
- Date installed
- Complete model and serial number

If equipment, after being returned to DCC prepaid by customer, proves to be defective, DCC shall have the option to repair or replace the defective part or parts free of charge and return ship at lowest cost transportation prepaid, all equipment manufactured by DCC which is not free from defects in materials and workmanship under normal use and service for the warranty period stated above. Any unauthorized attempt by purchaser, end user, or supplier to repair DCC manufactured products shall void any and all warranties.

DCC does not make any warranties with respect to the product, either express or implied, including implied warranties of merchantability, all statutory warranties, or fitness for a particular purpose. This warranty is in lieu of all other warranties, guarantees, obligations, or liabilities, and constitute DCC's sole obligation with regard to delivered goods. In no event shall DCC be liable for special, indirect, or consequential damages, nor shall any warranty be construed as a condition.

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**Return Procedure** - Before returning any product, please make a call to our Service Department to discuss any problem you may be experiencing. You may reach us at (727) 547-1622, Toll Free at (800) 335-5219, by fax at (727) 547-1722, or E-mail us support@digitalcc.com. Once determined that there is a problem, please ship product back to us with the following information:

- Reported problem you are having
- Your company name or Utility name
- Contact or representative name
- Complete address including telephone numbers
- Complete model and serial number
- Return shipping address if different than above
- If needed back as a rush order, please state so (an expedite fee may apply)

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